



**General Instructions: Fill out all blanks and check boxes as required.**

Distributor / Importer Name: \_\_\_\_\_ Country: \_\_\_\_\_  
Email: \_\_\_\_\_ Complaint Date - Day: \_\_\_\_\_ Month: \_\_\_\_\_ Year: \_\_\_\_\_

**1. Surgeon's Information**

Surgeon's Name: \_\_\_\_\_ Country: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Fax Number: \_\_\_\_\_ E-mail Address: \_\_\_\_\_ City: \_\_\_\_\_  
Address: \_\_\_\_\_

**2. Patient's Information**

Initials (3 first letters of the name): \_\_\_\_\_ ID Number: \_\_\_\_\_

**Extended Warranty**

Apply extended warranty? - Yes  No

**3. Product Information**

Type	SilkSurface®	Mini	Demi	Full	Corsé
	VelvetSurface®	Mini	Demi	Full	Corsé
	Ergonomix® SilkSurface®	Mini	Demi	Full	Corsé
	Ergonomix® VelvetSurface®	Mini	Demi	Full	Corsé
	Sizer	Mini	Demi	Full	Corsé
	Anatomical TrueFixation™		Demi	Full	Corsé
	GlutealArmonic™ SilkSurface®		Demi	Full	
	Ergonomix® Oval		Demi	Full	

If other, specify: \_\_\_\_\_

Reference (REF): \_\_\_\_\_ Lot Number (LOT): \_\_\_\_\_ Base (BASE): \_\_\_\_\_ Projection (PROJ): \_\_\_\_\_  
Serial Number (SN): \_\_\_\_\_ Volume (VOL): \_\_\_\_\_ Contains Qid™ (ESN) - Yes  No   
ESN Number: \_\_\_\_\_

**4. Information of Claim**

Day of the Surgery - Day: \_\_\_\_\_ Month: \_\_\_\_\_ Year: \_\_\_\_\_  
Check Side of Implantation - Left Side: \_\_\_\_\_ Right Side: \_\_\_\_\_  
Incision Site (only applicable for breast implants) - Periareolar  Inframamary  Trans-Axillary  Other: \_\_\_\_\_  
If other, specify: \_\_\_\_\_  
Implant Placement (only applicable for breast implants) - Subglandular  Submuscular  Dual Plane   
Other: \_\_\_\_\_  
If other, specify: \_\_\_\_\_

Type of Surgery - Primary Augmentation    Secondary Augmentation    Reconstruction

#### 4.1 Reason for Complaint

Sterile Barrier Compromised    Packaging    Labeling    Cosmetic Defect    Device Deformation    Gel Fractured

Bubbles    Gel Fractured During Implantation    Rupture During Implantation    Rupture After Implantation

Rupture During Explantation    Infection    Seroma    Late Seroma

Capsular Contracture - Baker Grade III    Baker Grade IV

Particle or Foreign Material (Indicate type and location):

Other (specify):

Additional information to better describe as reported condition:

If the complaint is related to Capsular Contracture, complete the following clinical events:

#### 4.2 Clinical Evidence Attached:

Pictures - Yes    No

Clinical laboratory tests - Yes    No    Date - Day    Month    Year

US - Yes    No    Date - Day    Month    Year

MRI - Yes    No    Date - Day    Month    Year

Other (specify):

#### 5. Complaint Report

Event's Date of Occurrence - Day:    Month:    Year:

Complaint Report - Please provide full details of the complaint in a readable format. Please provide a detailed description of the causes of this notification, feel free to attach a separate sheet if necessary.

Once completed, open a ticket in our website filling the requested information and attach this document.